

## Data protection information for external service providers

Pursuant to Articles 13, 14 and 21 of the General Data Protection Regulation (GDPR), we hereby provide you with information on how we process your personal data and on your claims and rights under the data protection legislation.

Which files specifically are processed and the way they are used is guided primarily by the services you have applied for or which have been agreed with you.

Who is responsible for data pro-		
cessing and who can I contact?		

Name and contact details of the controller:

Landesbank Hessen-Thüringen Girozentrale

Public-Law Institution (Anstalt des Öffentlichen Rechts)

Neue Mainzer Strasse 52-58 60311 Frankfurt am Main Phone: +49-69-9132-01

You can contact our bank Data Protection Officer at:

Landesbank Hessen-Thüringen Girozentrale

Public-Law Institution (Anstalt des Öffentlichen Rechts)

Data protection officer Kaiserleistrasse 29 - 35 63067 Offenbach Phone: +49-69-9132-01

Email: datenschutz@helaba.de

# Purposes for which the personal data are processed and the legal basis for this:

We process your personal data while observing the provisions of the EU General Data Protection Regulation (GDPR), the German Federal Data Protection Act (BDSG), the Thuringian Data Protection Act (ThürDSG) and the Hesse Data Protection and Freedom of Information Act (HDSIG).

- a) In order to fulfil contractual obligations (Art. 6(1)(b) GDPR). Your data will be processed in order to provide and broker personnel services in the context of the implementation of our contracts with our service providers or suppliers in order to take steps prior to entering into a contract, which be made on request. The purpose of data processing is guided primarily by the specific contract with you (placement of permanent employees or temporary project work).
- b) In the context of weighing up interests (Art. 6(1)(f) GDPR). Where necessary, we will process your data beyond the actual fulfilment of the contract in order to protect our legitimate interests or those of third parties.

#### Examples:

- Assertion of legal claims and defence in legal disputes,
- Ensuring the IT security and maintaining and developing the Bank's IT operations,
- Video surveillance to uphold the right of allowing/denying access to the premises.
- Building and plant security measures (e.g. physical access control of business premises)
- Telephone numbers/email addresses for activating/executing Ciritx access.
- c) Due to statutory requirements (Art. 6(1)(c) GDPR or in the public interest (Art. 6(1)(e) GDPR).



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	Furthermore, as a bank we are subject to various legal obligations,
	that is, statutory requirements (e.g. German Anti-Money Laundering
	Act, tax laws). They are aimed at preventing fraud and money launder-
	ing, at the fulfilment of reporting obligations under tax law and at the
	management of risks within the Bank.
Categories of personal data being	We process your personal data which we have received from you in the
processed and sources from which	course of the tender procedure or from third parties, such as recruit-
these data originate:	ment agencies.
	Relevant personal data include primarily your personnel master data (name, address, other contact details and your date of birth), your CV,
	data concerning your education/training and professional qualifica-
	tions and other data comparable to the above-mentioned categories.
Recipients or categories of recipi-	Within the Bank, the requesting unit (e.g. the relevant decision-maker,
ents of the personal data:	the specialist department or, if applicable, the staff council for com-
•	missioning as part of the mere provision of personnel) will receive
	your data which they will use to fill the vacant position and to fulfil the
	contractual and statutory obligations.
	Service providers and vicarious agents deployed by us may also re-
	ceive data for these purposes. They may be companies in the IT services, logistics, printing services and telecommunications categories.
Data transfer to a third country:	If we transmit your personal data to service providers or Group com-
Data dansier to a diffic Country.	panies outside the European Economic Area (EEA), the transmission
	will only take place if the EU Commission has confirmed the existence
	of an appropriate data protection level or other appropriate data pro-
	tection guarantees (e.g. binding company-internal data protection
	provisions or EU standard contractual clauses) for the third country.
Period for which the personal data	We process and store your personal data as long as is necessary in
will be stored:	order to fulfil our contractual and statutory duties. Commercial law and tax law retention periods resulting from the German Commercial Code
	(HGB) and the German Fiscal Code (AO), among others, must also be
	observed.
	If you have not been commissioned, your personal data will be deleted
	no later than six months following completion of the selection process.
Data subject rights:	You have the right of access pursuant to Article 15 GDPR, the right to
	rectification pursuant to 16 GDPR, the right to erasure pursuant to
	Article 17 GDPR, the right to restriction of processing pursuant to
	Article 18 GDPR, the right to object arising from Article 21 GDPR and
	the right to data portability arising from Article 20 GDPR.
	With regard to the right of access and the right to erasure, the re-
	strictions pursuant to Sections 34 and 35 of the German Federal Data
	Protection Act (BDSG) apply.
	In addition, you have the right to lodge a complaint with a competent
	data protection supervisory authority (Article 77 GDPR in conjunction
	with Section 19 BDSG).
	Since 1 October 2020, the competent supervisory authority for Helaba
	has been as follows:
	The State Commissioner for Data Protection and Information Security
	of the State of Thuringia
	Hässlerstrasse 8
	99096 Erfurt
	Phone: +49-0361-57-3112900
	Email: poststelle@datenschutz.thueringen.de
	Email: poststelle@ddtellschdtz.thdellingen.de
	Pursuant to Section 2 (1) of the Treaty on the Formation of a Joint
	Savings Bank Organization Hesse-Thuringia, the responsibility of the
	supervisory authority shall alternate between Hesse and Thuringia
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	every four years.
	1 January 2024 onwards:
	The Hesse Commissioner for Data Protection and Freedom of Infor-
	mation
	Gustav-Stresemann-Ring 1
	65189 Wiesbaden
	Credit Institutions Department
	Phone: +49-0611-1408-0
	Fax: +49-0611-1408-900-901
	Email: poststelle@datenschutz.hessen.de
	You may withdraw your consent to the processing of your personal
	data at any time. The same applies to the withdrawal of declarations of
	consent issued to us before the EU General Data Protection Regulation
	came into force, i.e. before 25 May 2018. Please note that the with-
	drawal applies with future effect and does not affect processing under-
	taken before the withdrawal.
Information on whether a duty ex-	Although the provision of your personal data to us as a bank is not
ists to make available the personal	required by law or contract, it is necessary in order to conclude and
data.	implement the contractual relationship.
	If you do not provide your personal data, it may not be possible to conclude or continue a contractual relationship.
To what extent does automated	We do not, in principle, use any fully automated decision-making –
decision-making (including profil-	including profiling – pursuant to Article 22 GDPR in order to establish
ing) take place in individual cases?	and implement the business relationship.



#### Information on your right to object pursuant to Article 21 GDPR

#### Right to object in individual cases

You have the right at any time, for reasons resulting from your particular situation, to object to the processing of personal data relating to you on account of Article 6(1)(e) GDPR (data processing in the public interest) and Article 6(1)(f) GDPR (data processing for the purposes of weighing up interests); this also applies to profiling within the meaning of Article 4(4) GDPR that is based on this provision.

If you withdraw your consent, we will no longer process your personal data unless we are able to provide evidence of binding justified reasons for such processing which outweigh your interests, rights and freedoms, or if the processing serves to assert, exercise or defend legal claims.

### Recipient of an objection

The objection may be submitted informally, quoting the reference "Objection" and stating your name, address and date of birth. It should be addressed to:

Landesbank Hessen-Thüringen Girozentrale Public-Law Institution (Anstalt des Öffentlichen Rechts) Helaba Data Protection Officer Kaiserleistrasse 29–35 63067 Offenbach Email: datenschutz@helaba.de